

Provider Perspective to Federal HCBS Waiver Programs

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Provider Role

- Engaged Stakeholder: PARTICIPATE
- Data Collection
 - Waiver Program have limited data
 - How is it batched?
 - Is it billing? Programming? Both?
 - Does it match Service Plan?

Provider Role

- Who coordinates Service Plan?
- Most Important: Is it Consumer Driven?

System Challenges

- Quality Performance Indicators: Do you have them?
- Are you audit ready?
- How do you judge Consumer Satisfaction?

System Challenges

- Does documentation get in the way of direct support professional doing job?
- Benefit package meeting Consumer needs?
 - Ohio ICF/MR Pilot

Ohio Example

- State Delegation of Medicaid authority to local entities
 - Issues of state wideness, access, limitation of free choice of provider
 - Negotiated rates

Ohio Example

- When CMS looked at 1 state program, they found 88 instead
 - Local Medicaid contracts: challenge to “free choice of provider”

Ohio Example

- Response created burdensome system:
 - 15 minute units/fee-for-service
 - Documentation challenges: ratio/units
 - Congregate setting challenges an individual service plans and rate setting

Ohio Example

- Burdens cont...
 - Audit liability/billing cost increases
 - Productivity challenge: you did it but did not document it or missed ratio requirement
 - Created a system more bureaucratic than ICF/MR program/3CPO direct support.

Ohio Example

- Prior Director stopped transition (pause) to new system
 - Collected data from Arizona and Indiana

Ohio Example

- New Director: Continued Pause in Transition
 - Moved away from 15 minutes
 - Requested daily billing unit
 - Challenges
 - “on behalf of”
 - “on-site, on-call”
 - ISP Process
 - Audit Procedures
 - Final Approval by CMS

- "IT AIN'T OVER TIL ITS OVER"
- "IT'S DÉJÀ VU ALL OVER AGAIN"

Yogi Berra

ANCOR Position

Statement: Self-Direction

- ANCOR believes that freedom of choice is a basic human right
- ANCOR believes all people should be empowered to make informed choices and to have both the authority and the responsibility to control their own decision-making with respect to all aspects of their lives including the supports and services they receive or desire, to the full extent of their ability.

- ANCOR believes that all people have the right to assert his or her preferences in every aspect of his or her life.
- ANCOR recognizes that there is not a universally accepted or understood definition for the term **self-direction**.
- **Therefore,** ANCOR will use the term '**self-direction**' to describe the concepts stated in this position.